



**INLAND COUNTIES
EMERGENCY MEDICAL AGENCY
POLICY AND PROTOCOL MANUAL**

Reference No. 4100
Effective Date: 04/01/23
Supersedes: 04/01/22
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MEDICAL PRIORITY DISPATCH MINIMUM RESPONSE ASSIGNMENTS FOR EMERGENCY MEDICAL DISPATCH (EMD) CATEGORIES

I. PURPOSE

The purpose of this policy is to establish approved Medical Priority Dispatch System (MPDS) response and mode assignments for use by authorized Emergency Medical Dispatch (EMD) Centers.

II. POLICY

- EMD Centers shall dispatch EMS resources to medical emergencies and manage their response in accordance with the response level established by this policy.
- First responder and ambulance resources shall comply with instructions from an authorized EMD Center to upgrade, cancel, or reduce their response mode.
- ICEMA approved MPDS response and mode assignments for use by authorized EMD Centers are as follows:

| MPDS Card # | Card Name | Level # | Determinant Descriptors | ALS/1 st | BLS/1 st |
|---------------|-------------------------------|---------|--|---------------------|---------------------|
| Card 1 | Abdominal Pain | D-1 | Not alert | X | |
| | | C-1 | Suspected aortic aneurysm | X | |
| | | C-2 | Known aortic aneurysm | X | |
| | | C-3 | Fainting or near fainting | X | |
| | | C-4 | Females w/ fainting or near fainting | X | |
| | | C-5 | Males w/ pain above navel | X | |
| | | C-6 | Females w/ pain above navel | X | |
| | | A-1 | Abdominal pain | | X |
| Card 2 | Allergies/Stings/Bites | E-1 | Ineffective breathing | X | |
| | | D-1 | Not alert | X | |
| | | D-2 | Difficulty speaking between breaths | X | |
| | | D-3 | Swarming attack (bees, wasps) | X | |
| | | D-4 | Snake bite | X | |
| | | C-1 | Difficulty breathing or swallowing | X | |
| | | C-2 | History of severe allergic reaction | X | |
| | | B-1 | Unknown status | X | |
| | | A-1 | No difficulty breathing or swallowing (rash, hives, or itching may be present) | | X |
| | | A-2 | Spider bite | | X |

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|---------------|--------------------------------|-----|--|---|---|
| Card 3 | Animal Bites/Attacks | D-1 | Unconscious or arrests | X | |
| | | D-2 | Not alert | X | |
| | | D-3 | Chest or neck injury(w/ difficulty breathing) | X | |
| | | D-4 | Dangerous body area | X | |
| | | D-5 | Large animal | X | |
| | | D-6 | Exotic animal | X | |
| | | D-7 | Attack or multiple animals | X | |
| | | B-1 | Possibly dangerous body area | X | |
| | | B-2 | Serious hemorrhage | X | |
| | | B-3 | Unknown status/other code not applicable | X | |
| | | A-1 | Not dangerous body area | | X |
| | | A-2 | Non-recent | | X |
| | | A-3 | Superficial bites | | X |
| Card 4 | Assault/ Sexual Assault | D-1 | Unconscious or arrest | X | |
| | | D-2 | Not alert | X | |
| | | D-3 | Chest or neck injury (w/ difficulty breathing) | X | |
| | | D-4 | Multiple victims | X | |
| | | B-1 | Possibly dangerous body area | X | |
| | | B-2 | Serious hemorrhage | X | |
| | | B-3 | Unknown status/ other code not applicable | X | |
| | | A-1 | Not dangerous body area | | X |
| | | A-2 | Non-recent | | X |
| | | A-3 | Superficial bites | | X |
| Card 5 | Back Pain (Non-trauma) | D-1 | Not alert | X | |
| | | C-1 | Suspected aortic aneurysm | X | |
| | | C-2 | Known aortic aneurysm | X | |
| | | C-3 | Fainting or near fainting | X | |
| | | A-1 | Non-traumatic back pain | | X |
| | | A-2 | Non-recent | | X |
| Card 6 | Breathing Problems | E-1 | Ineffective breathing | X | |
| | | D-1 | Not alert | X | |
| | | D-2 | Difficulty speaking between breaths | X | |
| | | D-3 | Changing color | X | |
| | | D-4 | Clammy | X | |
| | | C-1 | Abnormal breathing | X | |

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|---------------|--|----------------|--|---|---|
| Card 7 | Burns (Scald/Explosion) | D-1 | Multiple victims | X | |
| | | D-2 | Unconscious or arrest | X | |
| | | D-3 | Not alert | X | |
| | | D-4 | Difficulty speaking between breaths | X | |
| | | C-1 | Building fire | X | |
| | | C-2 | Difficulty breathing | X | |
| | | C-3 | Burns > 18% body area | X | |
| | | C-4 | Significant facial burns | X | |
| | | B-1 | Blast injuries (w/o priority symptoms) | X | |
| | | B-2 | Unknown status | X | |
| | | A-1 | Burns < 18% | X | |
| | FIRE ONLY | A-2 | Fire alarm (unknown situation) | | |
| | | A-3 | Sunburn or minor burn | | X |
| Card 8 | CO/Inhalation/ HazMat | D-1 | Unconscious or arrest | X | |
| | | D-2 | Not alert | X | |
| | | D-3 | Difficulty speaking between breaths | X | |
| | | D-4 | Multiple victims | X | |
| | | D-5 | Unknown status | X | |
| | | C-1 | Alert w/ difficulty breathing | X | |
| | | B-1 | Alert w/o difficulty breathing | X | |
| | FIRE ONLY | OMEGA-1 | CO detector w/o symptoms | | |
| Card 9 | Cardiac or Respiratory Arrest Death | E-1 | Not breathing at all | X | |
| | | E-2 | Breathing uncertain (agonal) | X | |
| | | E-3 | Hanging | X | |
| | | E-4 | Strangulation | X | |
| | | E-5 | Suffocation | X | |
| | | E-6 | Underwater | X | |
| | | D-1 | Ineffective breathing | X | |
| | | D-2 | Obvious or expected death | X | |
| | | B-1 | Obvious death | X | |
| | | OMEGA-1 | Expected death (DNR, terminal) | X | |

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|----------------|---|---------------------------------|---|----------------------|---|
| Card 10 | Chest Pain (Non-traumatic) | D-1 | Not alert | X | |
| | | D-2 | Difficulty speaking between breaths | X | |
| | | D-3 | Changing color | X | |
| | | D-4 | Clammy | X | |
| | | C-1 | Abnormal breathing | X | |
| | | C-2 | Heart attack or angina history | X | |
| | | C-3 | Cocaine | X | |
| | | C-4 | Breathing normally ≥ 35 | X | |
| | | A-1 | Breathing normally < 35 | X | |
| Card 11 | | Choking | E-1 | Complete obstruction | X |
| | D-1 | | Abnormal breathing (Partial obstruction) | X | |
| | D-2 | | Not alert | X | |
| | A-1 | | Not choking now | | X |
| Card 12 | Convulsion/Seizures | D-1 | Not breathing at all | X | |
| | | D-2 | Continuous or multiple seizures | X | |
| | | D-3 | Agonal/ineffective breathing | X | |
| | | D-4 | Effective breathing not verified ≥ 35 | X | |
| | | C-1 | Focal seizures not alert | X | |
| | | C-2 | Pregnancy | X | |
| | | C-3 | Diabetic | X | |
| | | B-1 | Effective breathing not verified < 35 | X | |
| | | A-1 | Not seizing now and breathing | X | |
| | | A-2 | Focal seizures alert | X | |
| | A-3 | Impending seizure | X | | |
| Card 13 | Diabetic Problems | D-1 | Unconscious | X | |
| | | C-1 | Not alert | X | |
| | | C-2 | Abnormal behavior | X | |
| | | C-3 | Abnormal breathing | X | |
| | A-1 | Alert and behaving normally | | X | |
| Card 14 | Drowning (Near)/ Diving Accident | D-1 | Unconscious | X | |
| | | D-2 | Not alert | X | |
| | | D-3 | Diving or suspected neck injury | X | |
| | | D-4 | Scuba accident | X | |
| | | C-1 | Alert w/ abnormal breathing | X | |
| | | B-1 | Alert and breathing normally | X | |
| | | B-2 | Unknown status | X | |
| | A-1 | Alert and breathing normally | X | | |

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|----------------|-------------------------------------|------------|--|---|---|
| Card 15 | Electrocution/ Lightning | E-1 | Not breathing/ineffective breathing | X | |
| | | D-1 | Unconscious | X | |
| | | D-2 | Not disconnected from power | X | |
| | | D-3 | Power not off or hazard present | X | |
| | | D-4 | Extreme fall \geq 30 feet) | X | |
| | | D-5 | Long fall | X | |
| | | D-6 | Not alert | X | |
| | | D-7 | Abnormal breathing | X | |
| | | D-8 | Unknown status | X | |
| | | C-1 | Alert and breathing normally | X | |
| Card 16 | Eye Problems/ Injuries | D-1 | Not alert | X | |
| | | B-1 | Severe eye injuries | X | |
| | | A-1 | Moderate eye injuries | X | |
| | | A-2 | Minor eye injuries | | X |
| | | A-3 | Medical eye problems | | X |
| Card 17 | Falls | D-1 | Extreme fall \geq 30 feet) | X | |
| | | D-2 | Unconscious or arrest | X | |
| | | D-3 | Not alert | X | |
| | | D-4 | Chest or neck injury w/ difficulty breathing | X | |
| | | D-5 | Long fall | X | |
| | | B-1 | Possibly dangerous body area | X | |
| | | B-2 | Serious hemorrhage | X | |
| | | B-3 | Unknown status | X | |
| | | A-1 | Not dangerous body area | | X |
| | | A-2 | Non-recent | | X |
| | FIRE ONLY | A-3 | Public assist | | |
| Card 18 | Headache | C-1 | Not alert | X | |
| | | C-2 | Abnormal breathing | X | |
| | | C-3 | Speech problems | X | |
| | | C-4 | Sudden onset of severe pain | X | |
| | | C-5 | Numbness | X | |
| | | C-6 | Paralysis | X | |
| | | C-7 | Change in behavior (< 3 hours) | X | |
| | | B-1 | Unknown status | X | |
| | | A-1 | Breathing normally | | X |

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|----------------|------------------------------------|-----|---|---|---|
| Card 19 | Heart Problems/ A.I.C.D | D-1 | Not alert | X | |
| | | D-2 | Difficulty speaking between breaths | X | |
| | | D-3 | Changing color | X | |
| | | D-4 | Clammy | X | |
| | | D-5 | Resuscitated and/or defibrillation | X | |
| | | C-1 | Firing of A.I.C.D. | X | |
| | | C-2 | Abnormal breathing | X | |
| | | C-3 | Chest pain > 35 minutes | X | |
| | | C-4 | Cardiac history | X | |
| | | C-5 | Cocaine | X | |
| | | C-6 | Heart rate < 50 bpm or > 130 bpm (w/o symptoms) | X | |
| | | C-7 | Unknown status | X | |
| | | A-1 | Heart rate > 50 bpm and < 130 bpm w/o symptoms) | X | |
| | | A-2 | Chest pain ≤ 35 w/o symptoms | X | |
| Card 20 | Heat/Cold Exposures | D-1 | Not alert | X | |
| | | D-2 | Multiple victims | X | |
| | | C-1 | Heart attack or angina history | X | |
| | | B-1 | Change in skin color | X | |
| | | B-2 | Unknown status | X | |
| | | A-1 | Alert | | X |
| Card 21 | Hemorrhage/ Lacerations | D-1 | Unconscious or alert | X | |
| | | D-2 | Not alert | X | |
| | | D-3 | Dangerous hemorrhage | X | |
| | | D-4 | Abnormal breathing | X | |
| | | C-1 | Hemorrhage through tubes | X | |
| | | C-2 | Hemorrhage of dialysis fistula | X | |
| | | B-1 | Possibly dangerous hemorrhage | X | |
| | | B-2 | Serious hemorrhage | X | |
| | | B-3 | Bleeding disorder | X | |
| | | B-4 | Blood thinner | X | |
| | | A-1 | Not dangerous hemorrhage | | X |
| | | A-2 | Minor hemorrhage | | X |

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|----------------|---|---------|---|------------|--------------------------------------|
| Card 22 | Inaccessible Incident/ Other Entrapments | D-1 | Mechanical/machinery entrapment | X | |
| | | D-2 | Trench collapse | X | |
| | | D-3 | Structure collapse | X | |
| | | D-4 | Confined space entrapment | X | |
| | | D-5 | Inaccessible terrain situation | X | |
| | | D-6 | Mudslide/avalanche | X | |
| | | B-1 | No longer trapped unknown injuries | X | |
| | | B-2 | Peripheral entrapment only | X | |
| | | B-3 | Unknown status | X | |
| | | | FIRE ONLY | A-1 | No longer trapped no injuries |
| Card 23 | Overdose/Poisoning (Ingestion) | D-1 | Unconscious | X | |
| | | D-2 | Changing color | X | |
| | | C-1 | Not alert | X | |
| | | C-2 | Abnormal breathing | X | |
| | | C-3 | Antidepressants (tricyclic) | X | |
| | | C-4 | Cocaine, methamphetamine | X | |
| | | C-5 | Narcotics (heroin) | X | |
| | | C-6 | Acid or alkali (lye) | X | |
| | | C-7 | Unknown status | X | |
| | | C-8 | Poison control | X | |
| | | B-1 | Overdose w/o symptoms | | X |
| | POISON CONTROL CONTACT | OMEGA-1 | Poisoning w/o symptoms | | |
| Card 24 | Pregnancy/ Childbirth/ Miscarriage | D-1 | Breech or cord | X | |
| | | D-2 | Head visible/out | X | |
| | | D-3 | Imminent delivery > 20 weeks) | X | |
| | | D-4 | 3rd trimester hemorrhage | X | |
| | | D-5 | High risk complications | X | |
| | | D-6 | Baby born (complications w/ baby) | X | |
| | | D-7 | Baby born (complications w/ mother) | X | |
| | | C-1 | 2 nd trimester hemorrhage or miscarriage | X | |
| | | C-2 | 1 st trimester serious hemorrhage | X | |
| | | C-3 | Baby born no complications | X | |
| | | B-1 | Labor delivery not imminent greater 5 months/20 weeks | X | |

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|----------------|--|--------------------|---|---|---|
| | | B-2 | Unknown status | X | |
| | | A-1 | 1 st trimester hemorrhage or miscarriage | | X |
| | | OMEGA-1 | Waters broken (no contractions) | | X |
| Card 25 | Psychiatric/ Abnormal Behavior/ Suicide Attempt | D-1 | Not alert | X | |
| | | D-2 | Dangerous hemorrhage | X | |
| | | B-1 | Serious hemorrhage | X | |
| | | B-2 | Non-serious or minor hemorrhage | X | |
| | | B-3 | Threatening suicide | X | |
| | | B-4 | Jumper (threatening) | X | |
| | | B-5 | Near hanging, strangulations Or suffocation | X | |
| | | B-6 | Unknown status | X | |
| | POLICE ONLY | A-1 | Non-suicidal and alert | | |
| | POLICE ONLY | A-2 | Suicidal (not threatening) and alert | | |
| Card 26 | Sick Person (Specific Diagnosis) | D-1 | Not alert | X | |
| | | C-1 | Altered level of consciousness | X | |
| | | C-2 | Abnormal breathing | X | |
| | | C-3 | Sickle cell crisis | X | |
| | | B-1 | Unknown status | X | |
| | | A-1 | No priority symptoms | | X |
| | | A-2 | Non-priority complaints | | X |
| | | OMEGA-1 | This code is not in use | | X |
| | | OMEGA-2-28 (EXC 9) | Non-priority complaints | | X |
| | FIRE ONLY | Omega 9 | Cut off ring request | | |
| Card 27 | Stab/ Gunshot/ Penetrating Trauma | D-1 | Unconscious or arrest | X | |
| | | D-2 | Not alert | X | |
| | | D-3 | Central wounds | X | |
| | | D-4 | Multiple wounds | X | |
| | | D-5 | Multiple victims | X | |
| | | B-1 | Non-recent (> 6 hours) | X | |
| | | B-2 | Known single peripheral wound | X | |
| | | B-3 | Serious hemorrhage | X | |
| | | B-4 | Unknown status | X | |
| | | B-5 | Obvious death | X | |
| | | A-1 | Non-recent (> 6 hours) wounds (w/o priority symptoms) | | X |

| | | | | | |
|----------------|--|----------------|---|---|---|
| Card 28 | Stroke (CVA) | C-1 | Not alert | X | |
| | | C-2 | Abnormal breathing | X | |
| | | C-3 | Speech problems | X | |
| | | C-4 | Numbness, paralysis, or movement | X | |
| | | C-5 | Vision problems | X | |
| | | C-6 | Sudden onset of severe headache | X | |
| | | C-7 | Stroke history | X | |
| | | C-8 | Breathing normally \geq 35 | X | |
| Card 29 | Traffic/ Transportation Incidents | B-1 | Unknown status | X | |
| | | A-1 | Breathing normally $<$ 35 | X | |
| | | D-1 | Major incident | X | |
| | | D-2 | High mechanism | X | |
| | | D-3 | Hazmat | X | |
| | | D-4 | Pinned (trapped) victim | X | |
| | | D-5 | Not alert | X | |
| | | B-1 | Injuries | X | |
| | | B-2 | Serious hemorrhage | X | |
| | | B-3 | Other hazards | X | |
| B-4 | Unknown status | X | | | |
| | | A-1 | 1 st party caller w/ injury to not dangerous body part | | X |
| | POLICE ONLY | OMEGA 1 | No injuries | | |
| Card 30 | Traumatic Injuries (Specific) | D-1 | Unconscious or arrest | X | |
| | | D-2 | Not alert | X | |
| | | D-3 | Chest or neck injury(w/ difficulty breathing) | X | |
| | | B-1 | Possibly dangerous body part | X | |
| | | B-2 | Serious hemorrhage | X | |
| | | A-1 | Not dangerous body area | | X |
| | | A-2 | Non-recent (> 6 hours) | | X |

| | | | | | |
|----------------|--|-----|--|---|---|
| Card 31 | Unconscious/ Fainting (Near) | E-1 | Ineffective breathing | X | |
| | | D-1 | Unconscious - agonal/ ineffective breathing | X | |
| | | D-2 | Unconscious - effective breathing | X | |
| | | D-3 | Not alert | X | |
| | | D-4 | Changing color | X | |
| | | C-1 | Alert w/ abnormal breathing | X | |
| | | C-2 | Fainting episode and alert > 35 (w/ cardiac history) | X | |
| | | C-3 | Females 12-50 w/ abdominal pain | X | |
| | | A-1 | Fainting episode and alert ≥ 35 (w/o cardiac history) | X | |
| | | A-2 | Fainting episode and alert < 35 (w/ cardiac history) | X | |
| | | A-3 | Fainting episode and alert < 35 (w/o cardiac history) | | X |
| Card 32 | Unknown Problem (Man Down) | D-1 | Life status questionable | X | |
| | | B-1 | Standing, sitting, moving or talking | X | |
| | | B-2 | Medical alarm (no patient information) | X | |
| | | B-3 | Unknown status | X | |
| | | B-4 | Caller's language not understood | X | |
| Card 33 | Transfer/ Interfaculty/ Palliative Care | D-1 | Suspected cardiac or respiratory arrest | X | |
| | | D-2 | Just resuscitated or defibrillated | X | |
| | | C-1 | Not alert | X | |
| | | C-2 | Abnormal breathing (acute onset) | X | |
| | | C-3 | Significant hemorrhage or shock | X | |
| | | C-4 | Possible acute heart problems or MI | X | |
| | | C-5 | Acute severe pain | X | |
| | | C-6 | Emergency response requested | X | |
| | | A-1 | Acuity I (no priority symptoms) | X | |
| | | A-2 | Acuity II (no priority symptoms) | X | |
| | | A-3 | Acuity III (no priority symptoms) | X | |

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|----------------|---|---------|--|--|--|
| Card 34 | Automatic Crash Notification (ACN) | D-1 | High mechanism | | |
| | | D-2 | Unconscious or not alert | | |
| | | D-3 | Not breathing/ineffective breathing | | |
| | | D-4 | Life status questionable | | |
| | | B-1 | Injuries involved | | |
| | | B-2 | Multiple victims (one unit) | | |
| | | B-3 | Multiple victims (additional units) | | |
| | | B-4 | Airbag/other automatic sensor | | |
| | | B-5 | Unknown situation/other codes (not applicable) | | |
| | | A-1 | Not dangerous injuries (1 st party and single occupant) | | |
| | | OMEGA 1 | No injuries (refer to police) | | |